

knoell Germany GmbH: Information on Cancellation Rights

Any contract or agreement concluded outside of business premises and any distance selling contract shall be subject to the following:

Information on cancellation rights

Right to cancel

You have the right to cancel this contract or agreement within a period of fourteen days without having to give any reason.

The cancellation period is fourteen days from the date on which the contract or agreement was concluded.

To exert your right to cancel, you must notify knoell Germany GmbH, Konrad-Zuse-Ring 25, 68163 Mannheim, phone +49 621 718858-0, fax +49 621 718858-100) your decision to revoke this contract or agreement by making an unequivocal declaration to such effect (e.g., a letter sent by post, fax or e-mail). To do so, you can use the sample cancellation form enclosed although this form is not mandatory.

To observe the cancellation period, it is sufficient for you to send out the notification by which you exert your cancellation right before that cancellation period ends.

Consequences of cancellation

If you cancel this contract or agreement, we have to reimburse you all payments we have received from you including the costs of delivery (but except any additional cost which may arise if you choose any type of delivery different from the most favourable standard delivery offered by us) immediately and not later than fourteen days after the date on which we receive the notification about your cancellation of this contract or agreement. To make this reimbursement, we will use the same means of payment as you have used in the original transaction unless something else has expressly been agreed with you; in no event shall we invoice any amount whatsoever for this reimbursement.

If you requested us to start the service during the cancellation period, you will have to pay a reasonable amount to us corresponding to the proportion of the service already performed until the point of time at which you notify us about your exertion of the cancellation right with regard to this contract or agreement as compared to the entire scope of services as provided for in the contract or agreement.

End of the cancellation instructions

This right to cancel shall not apply unless to contracts or agreements by and between knoell Germany GmbH and a consumer.

This right to cancel shall not be deemed to exist for any distance selling contract for providing any service in relation with any leisure activity if the contract or agreement provides for a specific deadline or period of time for performance.

„Sample cancellation form

(If you wish to cancel this contract or agreement, please fill in and return this form to us.)

To:

knoell Germany GmbH

Konrad-Zuse-Ring 25

68163 Mannheim

E-Mail service@knoellacademy.de

Fax +49 621 718858-100

I/we (*) herewith cancel the contract or agreement concluded by me/us (*) for the purchase of the following goods (*)/ the provision of the following service (*)

Ordered on (*)/received on (*): _____

Name of the consumer(s): _____

Address of the consumer(s): _____

Signature of the consumer(s) (only for notification on paper)

Date

(*)Please delete as appropriate.“

(07, 2018)